

# Parking

## Scrutiny Update

### **Purpose of this meeting:**

- To provide a 12-month update on the Parking Enforcement Team and service delivery in the city



# Parking Enforcement Powers

It is perceived that Parking Civil Enforcement Officers (CEOs) can act on most parking and traffic issues; however, this is not the case, officers while deployed in an area are expected to seek, find and enforce any vehicle parking in contravention, in line with the requirements of the Traffic Management Act 2004 and the observation times and agreed discretion set by the parking management team.



## Civil Enforcement Officers can enforce on vehicles that are;

- Parked on or avoiding double/single yellow lines
- Parking without a valid pay and display
- Parking incorrectly within the markings of a parking bay
- Parking without a valid blue disabled badge
- Parking over a dropped kerb.



## Civil Enforcement Officers cannot enforce on vehicles that are;

- Garage obstructing
- Grass verges (Unless Double Yellow Lines are on the road, or a verge Parking Restriction is in force)
- Cycle Lanes (Unless Double/Single yellow lines are present)
- Footpath Parking (Unless Double Yellow Lines are on the Road)
- Private Land Enforcement.
- Double Parking,
- Vehicles with no Tax/Mot/Insurance.
- Abandoned Vehicles, Caravans/Motorhomes parked on the road.
- Deal with congested Streets – Residents owning multiple vans/cars down street not contravening parking restrictions
- Parking on Corners/Junctions with no Double or Single Yellow Lines.
- Vehicles speeding
- Selling or the Sale of Vehicles on Streets

# Service Delivery Update

The new proposed beats have been reduced from 75 to 45, including stadium zones, whilst retaining the frequency of patrols. In December 24, the overall number of foot patrol beats was condensed, from 45 to 34. This is allowed for an increase in mobile patrols on a higher frequency.

Although the mobile patrols do not register each individual street patrolled, officers do register where enforcement takes place. We have seen an increase of 16,261 street patrols and 1,495 more enforcements compared to 2024.

Staffing levels continued to be stable over the last 12 months, however in December 25, 6 CEOs left the authority, these are a mixture of promotions within the authority and ill health. Recruitment is ongoing to fill these positions.

The development of driveway enforcement is progressing; work has been carried on the website and is live to the public. A communication plan is in development with the Comms & Marketing Team.

The parking main web pages have been updated to provide improved information for customers, and information on patrols carried out and an update on PCNs issued each month per Ward/Street location. [Parking enforcement - Location tours | Hull](#)

# Body worn Camera

A trial with body worn cameras was conducted from June – November 2025. The trial proved to be successful and financial support has been identified to allow the roll out of the devices.

Procurement is ongoing to purchase 24 body worn cameras, with the aim to go live early 2026.

Operational Procedures have been drafted.

Consultation with Unions has been completed.

Once the cameras are live the project will be shared with other council departments for wider use.

# School Camera Enforcement

In 2022 work started on the concept of a proof-of-concept trial for the enforcement of school parking restrictions using camera technology. After some research Parkstone Primary School was approached to see if they would be interested in being involved and they were.

On 1<sup>st</sup> March 2023 air quality monitors were installed in the area to monitor the air quality.

In June 2023 we started phase one of a three phase trial into the use of VCA approved cameras to enforce the school parking restriction on Parkstone Road and Stanbury Road at Parkstone Primary School, phase one involved putting cameras up and recoding the number of vehicles abusing the restrictions.

In October of 2023 we started phase two of the trial, this involved informing those attending the school and residents of the effected streets of the intention to start enforcement and then in early November we started processing vehicle abusing the school parking restrictions and sending a warning notice out in the post.

In December of 2023, we started phase three of the trial, sending a live penalty charge notice (PCN), to vehicles found abusing the school parking restrictions.

For comparison, between the 1st April 2018, and the start of phase two of the trial, we issued 23 PCN's in the location of the trial and 252 PCN's in the whole City. Within the 3 weeks of phase three we issued 66 PCN's.

# School Camera Enforcement

Following the allocation of £50k funding in April 25, we have been developing the expansion of the network of cameras enforcing of parking restriction outside of schools.

A review of all schools within the city has been completed. The review has identified schools suitable for camera enforcement and those that could potentially be a "School Street"

St Richards, Wold, Victoria Dock and Francis Askew Primary schools was identified as the first schools for the project in addition to the continued enforcement of Parkstone Primary.

Cameras were installed at the above locations during October 2025 half term and have been gathering baseline data since that time.

# School Camera Enforcement Supporting Data

## CEO Issued PCN's 2023-2024

Case_Number	Contravention Date	Contravention Tin Location	School
KH13909027	18/09/2023	08:33 Parkstone Road	Parkstone
KH13869385	12/07/2023	08:41 Welwyn Park Drive	Parkstone
KH13905707	18/09/2023	08:39 Welwyn Park Drive	Parkstone
KH1389591A	03/10/2023	08:32 Welwyn Park Drive	Parkstone
KH13863345	21/07/2023	08:33 Wold Road	Wold
KH13873826	21/07/2023	08:31 Wold Road	Wold
KH13905740	19/09/2023	08:38 Wold Road	Wold
KH13905751	19/09/2023	08:42 Wold Road	Wold
KH13909129	19/09/2023	08:37 Wold Road	Wold
KH13930919	24/11/2023	08:20 Wold Road	Wold

49 PCN's were issued within the city by officer on street

## CEO Issued PCN's 2024-2025

Case_Number	Contravention Date	Contravention Tin Location	School
KH14255243	02/12/2024	15:01 Marfleet Lane	St. Richards
KH14020476	30/04/2024	15:30 Welwyn Park Drive	Parkstone
KH14025731	07/05/2024	08:45 Welwyn Park Drive	Parkstone
KH14242365	21/10/2024	08:31 Wold Road	Wold
KH14235596	21/10/2024	08:31 Wold Road	Wold
KH14300053	17/01/2025	08:49 Wold Road	Wold
KH14280830	25/03/2025	08:30 Wold Road	Wold

55 PCN's were issued within the city by officer on street

## CEO Issued PCN's 2025-Date

Case_Number	Contravention Date	Contravention Tin Location	School
KH14480498	10/10/2025	08:50 Marfleet Lane	St Richards
KH14371481	02/05/2025	15:24 Welwyn Park Drive	Parkstone
KH14371492	02/05/2025	15:32 Welwyn Park Drive	Parkstone
KH14376474	20/05/2025	08:37 Welwyn Park Drive	Parkstone

43 PCN's were issued within the city by officer on street

# School Camera Enforcement Supporting Data

	Date	Welwyn P D	Francis Askew	St Richards	Victoria Dock	Wold Road	Total
WEEK 1	04.11.25	4	1	0	0	12	17
	05.11.25	3	1	0	1	14	23
	06.11.25	2	4	0	1	14	21
	07.11.25	2	2	0	0	15	19
WEEK 2	10.11.25	2	7	3	0	16	31
	11.11.25	0	3	0	2	20	25
	12.11.25	4	1	2	0	19	26
	13.11.25	1	2	0	0	8	14
	14.11.25	1	1	1	0	13	22
WEEK 3	17.11.25	7	3	1	0	10	25
	18.11.25	1	2	2	0	18	23
	19.11.25	2	1	0	0	10	13
	20.11.25	2	1	1	0	16	20
	21.11.25	5	3	3	1	14	26
WEEK 4	24.11.25	4	3	2	0	6	18
	25.11.25	0	5	2	2	20	29
	26.11.25	3	3	1	0	22	29
	27.11.25	1	4	0	0	15	22
	28.11.25	3	4	0	0	16	23
	<b>Total</b>	<b>47</b>	<b>51</b>	<b>18</b>	<b>7</b>	<b>278</b>	<b>426</b>

- The data gathered shows the number of vehicles that have been recorded in contravention at the 4 schools during November 25, this shows various levels of restriction abuse.
- Over the three phases of the trial at Parkstone we had recorded a reduction from 79 vehicles abusing the school restrictions to 22 vehicles, a drop of 72% over the period of the trial.
- It is hoped that we will see a similar reduction in abuse across all sites where we install camera enforcement.
- Warning Notices begun to be issued from January 26.
- We intend to issue warning notices until the half term holiday that starts on 12th February 2026, after that time we will be moving to live PCN's.

# OFFICIAL Moving Traffic Powers

As part of a move by the Government, all Local Highway Authorities in England can now apply for moving traffic enforcement powers, as defined in Schedule 7 of the Traffic Management Act 2004 (as amended). A decision to apply for moving traffic enforcement powers across the city was approved by Cabinet September 23. A formal application was submitted October 23 to the Government to request the powers, which was granted in December 2024

The powers allow the council to enforce moving traffic offences, such as blocking a box junction, banned right or left turns, going the wrong way in a one-way street, or driving where motor vehicles are prohibited – powers which are currently only enforceable in Hull by the police.

The results from the public consultation, confirmed support for the application, with 60 per cent of those who responded supporting the application for powers to enforce the box junction suggested, to use the powers to enforce against entering yellow box junctions when the exit is not clear, on the route into the interchange from Brook Street, over Ferensway, into Margret Moxon Way, (Hull Paragon Interchange).

Following funding allocated via the Bus Service Improvement Grant 25/26 a project began in April 25 for the identified location. Cameras have been installed in October 25 to gather base line data, 1 on the South bound side of Ferensway and 1 on the North bound side of Ferensway with the junction of Brooke Street and the bus interchange. Data gathered for November shows 1,505 vehicles were captured by the cameras entering/stopping within the yellow box junctions.

Plans to move to enforcement of the two locations will progress in 2026, with the intention to start issue 1 warning notice to vehicles (within a 6 month period) before a live penalty charge notice is issued.

Any future locations will require funding and will be subject to public consultation in line with DfT guidance.

# Ticket Machine Upgrade

During 2025 work was carried out to review the options for the future parking ticket machine options for the city. With colleagues from IT, Procurement, Legal and Cash & Banking Market research was carried out to understand the technology and options available.

A procurement exercise has begun, and we are in the process of awarding the contract to the chosen company. The contract will be awarded for 3 years with the option to extend the contract by a further 3 years.

A business case will be presented to PAPPa on the 20th January 2026.

There will be :

68 pay and display machines upgraded with new internal parts and the exterior of the machines upgraded.

9 new machines will also be installed to replace machines that are beyond repair.

A total of 77 Pay and Display Machines.

The new improved machines will allow for both cash and contactless payments.

A business case has been completed, and this will be presented to PAPPa on the 20th January 2026.

It is expected that the works to upgrade the Pay and Display Machines will start early 2026.

# Virtual Permit Scheme

Digital parking permits for the residents were launched in June 2025

We have seen an increasing uptake of residents obtaining a digital parking permit since the launch date. Please see the below table.

<b>Permit statistics by type by month</b>				
	Digital Permit	Digital Scratch card	Paper Permit	Paper scratchcard
<b>July</b>	277	15	326	906
<b>August</b>	359	96	334	922
<b>September</b>	484	133	499	950
<b>October</b>	409	360	459	1473
<b>November</b>	259	197	308	653

Overall, the scheme has been deemed successful. We have seen an improvement in staff workloads and time efficiency for both CEOs and back-office staff, reduction in Library appointments and improved flexibility and access for customers.

To date since the scheme was launched, we have received only 2 complaints through the corporate complaints scheme relating to address confirmation.

# Next Steps

- Virtual Permits- Business permits and staff permits to be reviewed and considered for virtual permits.
- School Enforcement – To continue to be rolled out at identified schools , subject to suitability and funding allocation.
- Improve public awareness and education of Parking Enforcement - Launch the Beyond Uniform Campaign and Neighbourhood Presence Project.
- Upon receipt of DfT Guidance on Pavement Parking , consider the options for the city.
- Consideration for future locations for Moving Traffic Violation enforcement to be progressed subject to funding allocation