

Our policies and procedures

Current written protocols, policies and procedures for delivering our services and responsibilities.

[Policies and procedures for conducting council business](#)

[Policies and procedures for delivering our services](#)

[Pay policy statement](#)

[Policies and procedures about the recruitment and employment of staff](#)

[Customer service](#)

[Records management and personal data policies](#)

or contact -

Information Governance Manager
Hull City Council
Guildhall
Alfred Gelder Street
Hull
HU1 2AA

Tel: 01482 300 300

Text phone: 01482 300 349

Email: information@hullcc.gov.uk

Charging regimes and policies

Where a charge is made for providing information or services, this is identified in the relevant area on our website.

Details about charges for information requested under the Freedom of Information Act 2000 and the Data Protection Act 1998 are available on our website.

Freedom of information costs [here](#)

Data protection costs [here](#)

Information on accessing CCTV images [here](#)

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