

<u>Date</u>	<u>HCC/KWL repair priorities</u>				
Prior to 2019	EI2 - 2hr	Emergency 24hrs	Urgent UI5/UE5 - 5-days	Routine R2I/R2E - 20-days	Planned P6I/P6E/P9I/P9E
2019	HPE (same day)	Emergency 24hrs	Appointable		
	10%		90%		
6/1/2025	HPE (same day)	Emergency 24hrs (E24)	Urgent 5 days (UI5)	Appointable (28-days*)	
	10%		20%	70%	
Proposed 2026	Priority 1 Emergency 4hrs	Priority 2 Urgent (one day)	Priority 3 Urgent 5 days (A)	Priority 4 Routine 20 days (A)	Priority 5 Planned 60 days (A)
	10%	20%		70%	

Other comparable organisations

<u>St Ledger</u>	Emergency 2 hours	Urgent 24 hours	Routine 5 days	Routine 20 days	Routine 90 days Batched repairs 90 days
<u>Leeds</u>	Emergency 3 hours	N/A	Urgent 3 days	Routine 20 days	Planned 13 weeks
<u>Bassetlaw</u>	Emergency (same day)	Urgent 24 hours	Urgent 3 days	Non-Urgent 15 days	N/A
<u>North Lanarkshire</u>	Emergency 3 hours	N/A	Urgent 3 days	Routine 20 days	Planned 55 days (11 weeks)
<u>Sheffield</u>	Emergency 4 hours	Urgent 24 hours	N/A	Routine 25 days (5 weeks)	Planned 55 days (11 weeks)
<u>Leceister</u>	Emergency 24 hours	N/A	Routine 10 days	Programmed Repairs 8 weeks +	N/A