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Date: Wednesday, 03 December 2025

Dear Councillor,

**Communities Overview and Scrutiny Commission**

The next meeting of the **Communities Overview and Scrutiny Commission** will be held at **13:30** on **Thursday, 11 December 2025** in **Room 77**.

The Agenda for the meeting is attached and reports are enclosed where relevant.

Please Note: It is likely that the public, (including the Press) will be excluded from the meeting during discussions of exempt items since they involve the possible disclosure of exempt information as describe in Schedule 12A of the Local Government Act 1972.

Yours faithfully,

A handwritten signature in black ink, appearing to read "P. Todd".

Scrutiny Officer  
for the Town Clerk



Town Clerk Services, Hull City Council,  
The Guildhall, Alfred Gelder Street, Hull, HU1 2AA

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**Communities OSC**

To: **Membership:**

Councillors, Collinson A, Belcher, Coward (DC), Healand, Kemp, Nicola, Pantelakis, Randall (C), and Wood

**Officers:**

Philip Todd, Scrutiny Officer (x5)

Ian Anderson, Director of Legal Services & Partnerships

Tracy Harsley, Assistant Director Citysafe

Andy Burton, Assistant Director Streetscene

Mark Nearney, Assistant Director Neighbourhoods and Housing

**Portfolio Holders:**

Councillor Dolman, Portfolio Holder for Communities and Community Safety

Councillor Pritchard, Portfolio Holder for Culture, Leisure & Customer Services

Councillor Drake-Davis, Portfolio Holder for Economic Renewal, Housing and Organisational Development

Councillor Quinn, Portfolio Holder for Environment

**For Information:**

Councillor Hatcher

Reference Library (Public Set)

**Communities Overview and Scrutiny Commission**  
**13:30 on Thursday, 11 December 2025**

**Room 77**

**A G E N D A**

**PROCEDURAL ITEMS**

**1 Apologies**

To receive apologies for those Members who are unable to attend the meeting.

**2 Declarations of Interest**

To remind Members of the need to record the existence and nature of any Personal and Discloseable Pecuniary interest in items on the agenda, in accordance with the Member Code of Conduct.

(Members Code of Conduct - Part D1 of the Constitution)

**3 Minutes of the Meeting held on 13th November 2025 5 - 14**

To approve the minutes as a true and correct record.

**NON-EXEMPT ITEMS**

**4 Legal Services and Partnerships Directorate (LSPD) and Housing Revenue Account (HRA) – 2025/26 Period 7 15 - 22**

To provide an overview and key point summary of the general fund revenue budget for LSPD and the HRA and outline how the budget is influenced, impacted by levels of customer demand and detail the performance measures used to monitor and manage actions, to address and mitigate the challenges.

**5 Customer Services Update 23 - 36**

To update Members on the key issues within Customer Services.

- |    |  |              |
|----|--|--------------|
| 6  | <b>Bereavement Services Update</b>   | 37 - 40      |
|    | To provide the Committee with a general update with regards to the service.  |              |
| 7  | <b>Housing Growth Plan – Approval of Procurement Strategy</b>  | 41 - 58      |
|    | To undertake pre-decision scrutiny.  |              |
| 8  | <b>Neighbourhoods &amp; Housing quarterly update report – Quarter 3, 2025 - 26</b>   | 59 - 104     |
|    | To provide the Communities Overview and Scrutiny Commission with an update on the Neighbourhoods and Housing quarterly performance at quarter 3. |              |
| 9  | <b>Update: Progress &amp; Impact of implementation of 5-day urgent repairs</b>   | 105 -<br>110 |
|    | To update the Overview and Scrutiny on the progress and impact of the implementation of the 5 day Urgent Repair category.                        |              |
| 10 | <b>Outstanding Actions</b>   | 111 -<br>112 |
|    | To ensure any outstanding actions are being addressed in a timely manner.  |              |
| 11 | <b>Work Programme</b>  | 113 -<br>116 |
|    | To consider and agree the work programme.  |              |

**EXEMPT ITEMS**