

Who we are and what we do

Organisational information, structures, locations and contacts

All customer-facing departments can be contacted via our call centre

Telephone: 01482 300 300

Text phone: 01482 300 349

Our 'Do It Online' service allows you access to our services online and includes contact details [here](#)

[Council constitution](#)

[Council democratic structure](#)

Council directorate structure - Information about the directorate level structures of the council, including an outline of their responsibilities and the names of the directors and a high level staffing structure of the directorates and departments is available on request from

Information Governance Manager

Hull City Council

Guildhall

Alfred Gelder Street

Hull

HU1 2AA

Tel: 01482 300 300

Text phone: 01482 300 349

Email: information@hullcc.gov.uk

[Councillor information and contact details](#)

[Most recent election results](#)

Relationships with other authorities, partnership arrangements, the relationship with central government departments, the registrar of births, deaths and marriages and the role of the council's monitoring officer.

[About the Council](#)

Partnerships include

[Police and Crime Commissioner for Humberside](#)

[Humberside Fire Authority](#)

[Hull and Goole Port Health Authority](#)

Registrar's Service - The registrar's service is responsible for the official registration of births, marriages and deaths. It also offers advice, guidance and services to help make life easier at those times.

See [Registrar's service](#)

or contact -

Hull Registration Service
The Wilson Centre CSC
Hull City Council
Alfred Gelder Street
Hull
HU1 2AG

Telephone: 01482 300 300

Text phone: 01482 300 349

Email: register.office@hullcc.gov.uk

The Monitoring Officer

Every local authority must appoint a Monitoring Officer. As well as other duties the Monitoring Officer has a key role in promoting and maintaining high standards of conduct amongst Members of the authority. This includes providing guidance to Members of the Council to help them to follow the Code of Conduct as well as the Council's other rules and procedures. At Hull City Council the Monitoring Officer is the Town Clerk.

If you are unhappy with the conduct of a Hull City Council member, you may complain to the council's standards committee by contacting the monitoring officer.

For information on standard's matters and how to complain please contact the [Monitoring Officer](#)